

**Paul Liles
Dr Mary Cote**



3 NIGHT ENSENADA CRUISE
Navigator Of The Seas 26 May 2023

GUEST TICKET BOOKLET

IMPORTANT NOTICE TO GUESTS:

Your cruise ticket contract or booking conditions, and the terms and conditions for the purchase of any products, services, shore excursions, or other activities related to the cruise sailing, contain important limitations on the rights of passengers, including provisions relating to limitation of liability, forum selection, governing law, and the use of alternative dispute resolution to resolve certain types of disputes.

The applicable cruise ticket contract or booking conditions and the purchase terms and conditions is determined by your Primary Country of Residence. 'Primary Country of Residence' means the country where you primarily reside at the time of booking the cruise. This should be indicated by you, your agent, or other representative at the time of booking the cruise.

To find the applicable cruise ticket contract or booking conditions, and the purchase terms and conditions, please visit [https: www.royalcaribbean.com/guest-terms](https://www.royalcaribbean.com/guest-terms)



Health Acknowledgement

Exposure to pathogens (such as the virus that causes COVID-19) is an inherent risk in places where people gather and may result in severe illness or death. Exposure may occur at any point during your voyage, onboard or ashore. Remaining onboard at all times during your voyage will not prevent exposure because pathogens may be brought onboard by others, including passengers who choose to participate in shore excursions or activities ashore in our various ports of calls or private destinations. Our [health and safety measures](#) mitigate the risk of exposure but cannot eliminate it entirely. Before booking or sailing on a cruise, all guests should consider their individual risk level for severe illness resulting from pathogen exposure and make an informed travel decision on that basis. We recommend guests with a higher risk of severe illness consult with their doctor prior to booking or sailing with us.

By booking a cruise with us, on behalf of yourself and/or others for whom you are acting (collectively “you” or “your”), you acknowledge that you understand the risks related to exposure to pathogens and their resulting illnesses while cruising with us, including those relating to guests who are at a higher risk of severe illness.

Further, you agree to review and comply with our [Guest Health, Safety and Conduct Policy](#), as well any of our health or safety instructions, or other posted signage. Failure to do so will lead to you being denied boarding or may constitute cause for your removal, as well as the denial of boarding or removal of your traveling party, from the vessel. Our safety and health protocols are subject to change, please review our website for the most up to date requirements.

Finally, you acknowledge that we will collect and use personal information, including health information, in connection with these measures, and may disclose it to health or port authorities, if required.

Health and Safety Protocols

As we return to sea, your health and safety remains our top priority. We've partnered with expert medical and scientific minds to guide us in the development of comprehensive protocols to protect you and the ones you love. And we're working with local health authorities in our homeport countries to ensure our guests meet current inbound travel requirements. We're continually evaluating these protocols and will make updates as public health standards evolve.

Our commitment is to provide the following:

100% Fresh, Filtered Air, Medical Grade Cleaning Standards, Upgraded Medical Facilities & Expert Care, Safe, Timely Return Home In Any Scenario, and the promise that you're taken care of. To learn more about our plan, visit our Healthy Sail Center at www.royalcaribbean.com/health.

To learn more about the US CDC travel guidelines please visit them at wwwnc.cdc.gov/travel.

As your sailing approaches we'll keep you updated on the latest requirements necessary to sail and our protocols. In the event that any of our protocols or requirements change, we will reach out to you directly to notify you.



Cruise Summary

3

THIS BOOKLET HAS BEEN PREPARED FOR	CROWN & ANCHOR MEMBERSHIP	PREPAID GRATUITIES	TRAVEL PROTECTION PROGRAM
Paul Liles	140361706-DIAM	Yes	Yes
Dr Mary Cote	-----	Yes	Yes

3 NIGHT ENSENADA CRUISE

CRUISE SUMMARY RESERVATION ID: 7597182 GROUP ID: Not Applicable SHIP NAME: Navigator Of The Seas BOARDING DATE: 26 May 2023 STATEROOM #: 1620 DECK #: 10 CATEGORY: RS DINING: 5:30 PM	EMBARKATION BOARDING DATE: 26 May 2023 SAILING FROM: Los Angeles, California SAILING TIME: 4:00 PM TERMINAL INFO: See Port Direction page CHECK-IN APPOINTMENT: Request a check-in appointment at: www.RoyalCaribbean.com/onlinecheckin DISEMBARKATION DISEMBARK DATE: 29 MAY 2023 DISEMBARK PORT: LOS ANGELES, CALIFORNIA
Cruise Itinerary The cruise itinerary may change as conditions warrant. Prior To Boarding: For questions regarding itinerary changes due to weather or other current events, guests may call our Customer Relations Department at +1.800.327.6700 or visit the 'Before You Board' section of our website www.RoyalCaribbean.com Once Onboard: Refer to the ship's daily program for the latest updates.	Ship Check-In Royal Caribbean International will deny boarding to those guests without the proper travel documents / visas or those who have not completed pier check-in 90 minutes prior to the ship's scheduled sailing time. No refunds will be given to individuals who fail to bring the proper travel documents or show up late.
Travel Protection Program Should you need additional information on the travel protection plan, or if you would like to file a claim, please visit: www.AonTravelClaim.com To review plan terms, conditions and exclusions, please visit: www.archinsurancesolutions.com/coverage/Royal	Online Check-In Thank you for completing Online Check-in. Remember to print your SetSail Pass and bring it with you in order to board the ship. In the absence of a printed SetSail Pass, additional forms will need to be completed at the Pier.

Important Travel Requirements

Royal Caribbean International highly recommends that all guests travel with a valid passport and that the passport expiration date not occur within six (6) months following the voyage termination date.

For more information on passport requirements, visa requirements, inoculation/health and family travel document requirements, please review the Travel Document page(s) within this booklet.



Travel Summary

Cruise Itinerary

DAY	DATE	PORTS-OF-CALL	DOCK OR TENDER	ARRIVE	DEPART
FRI	26 MAY	LOS ANGELES, CALIFORNIA	D		4:00 PM
SAT	27 MAY	CRUISING	C		
SUN	28 MAY	ENSENADA, MEXICO	D	8:00 AM	6:00 PM
MON	29 MAY	LOS ANGELES, CALIFORNIA	D	7:00 AM	

For Any Day Of Travel Concerns You May Have, Please Contact:

LOCATION	CONTACT TYPE	TELEPHONE	CONTACT
LOS ANGELES, CALIFORNIA	Meet and Greet	1-562-522-6271	Metro Cruise Services
UNITED STATES	Travel Agent	9997654323	VACATION PLANNER USA
UNITED STATES	Air2Sea Day of Travel Disruptions	+1.800.256.6649	Royal Caribbean International
UNITED STATES	Air2Sea Day of Travel Disruptions	+1.305.539.4107	Royal Caribbean International



Travel Documents

Passports

A valid passport book is required for international travel and for entering the United States by air. A valid passport book or other WHTI compliant document is required for domestic cruise travel in some circumstances (**see below**). We strongly recommend that all guests travel with a valid passport book, even when not required. For additional passport information visit: www.travel.state.gov/ If you need to obtain a passport, Visa Central can process a passport request quickly for U.S. Citizens - often in as little as one day. See contact information below.

Caution: The requirements described below are government regulations and policies. They are subject to change without notice. It is the sole responsibility of the guest to identify and obtain all required travel documents and have them available when necessary. These appropriate valid travel documents, such as passport, visas, inoculation certificate and family legal documents, are required for boarding and reentry into the United States and other countries. Passport book expiration date should not occur within six (6) months following the voyage termination date.

Please note:

- The name on your cruise line or airline reservation (if applicable) must match the name on your valid passport book or other identification documents (**see below**).
- Guests who do not possess the proper documentation may be prevented from boarding their flight or ship or from entering a country and may be subject to fines. No refunds will be given to individuals who fail to bring the proper documentation.

International Cruise Travel

A valid passport book is required; visas are required where they apply. Please contact the Embassy (Consular Services) of each country on your sailing itinerary or the visa service of your choice for specific visa requirements, information, forms, and fees for your nationality. Or, if you prefer, contact Visa Central for this information.

Testing and Vaccination Requirements

For sailings originating outside of North America, each destination may have testing and vaccination requirements that differ from those needed to board our ships. Please be sure to review each country's requirements as your sailing gets closer and review the requirements to board Royal Caribbean ships. This will ensure your party is able to arrive to our homeport and board successfully. To learn more about each country's requirements, please visit the respective government website or contact their embassy/consulate. For questions regarding the Royal Caribbean requirements to sail please reach out to us at +1.800.327.6700.

Domestic Travel

The Western Hemisphere Travel Initiative (WHTI) requires that all travelers entering and departing the United States, Canada, Mexico, the Caribbean, and Bermuda must present a valid passport book or other Department of Homeland Security-approved travel document that establishes the bearer's identity and citizenship.

Open-loop cruises (voyages that begin in one U.S. port and end in another U.S. port) will require a valid passport book or another WHTI-compliant document for entry or reentry into the United States.

Closed-loop cruises (voyages that begin and end in the same U.S. port) allow U.S. citizens to travel with additional travel documents such as a U.S. birth certificate plus a government issued picture ID card (i.e., a driver's license). The name on your travel documents needs to match the name on the cruise line reservation or be linked by other legal documents such as a marriage certificate. A birth certificate, issued by a government agency (state, county, city, etc.), is an accepted travel document. A birth notice, issued by a hospital or other or other type of medical facility, is not an acceptable travel document. The name on your travel documents must match the name on your cruise reservation or be linked by a legal document such as a marriage license. For more information regarding domestic travel document requirements, visit: www.cbp.gov/travel/us-citizens/western-hemisphere-travel-initiative.

Alien Registration Card (Green Card)

U.S. lawful permanent residents sailing on a domestic voyage must present their original Alien Registration Card (ARC) issued by the Department of Homeland Security or other valid evidence of permanent residence status in the United States. Only ARCs containing an expiration date (form I-551) are acceptable for travel. However, if you are holding an old edition ARC WITHOUT an expiration date, you will not be detained from entering the United States, but U.S. Customs and Border Protection highly suggests that you apply for a new card before you sail. For additional information visit: www.cbp.gov/travel/us-citizens/advance-parole-reentry-permit-and-refuge-travel-documentation-returning-aliens-residing.

Visa Waiver / ESTA Programs

Citizens from Visa Waiver Program (VWP) countries will be required to complete an online application similar to the I-94W form and obtain an Electronic System for Travel Authorization (ESTA) approval prior to boarding a carrier by air or sea to the United States. ESTA is a pre-travel authorization program for U.S. bound travelers from Visa Waiver countries. Guests



who apply electronically will be required to present their ESTA authorization approval receipt in order to board the vessel on applicable voyages. For additional information, visit: <https://esta.cbp.dhs.gov>

Customs Border Patrol recommends that International guests traveling to the United States apply for their Electronic System for Travel Authorizations (ESTA) no less than 72 hours prior to their cruise/ international flight. Real-time approvals are no longer available and if applied for on the same day as departure, the ESTA may not be approved and unfortunately, may result in denied boarding.

Inoculation-Health

As detailed in our brochure, all guests must ensure they are medically fit for travel. As such, we remind you to check with your GP at least 4 to 6 weeks before sailing to make sure you are up to date with any required immunization's or vaccines you may need (including but not limited to certification of yellow fever vaccination) to ensure you will be permitted to visit each of the exciting destinations and tours on your itinerary. For further information, please visit the Centers for Disease Control & Prevention's Traveler's Health website at www.cdc.gov/travel/. Each destination we visit may have testing and vaccination requirements that differ from those needed to board our ships. Please be sure to review each country's requirements as your sailing gets closer and review the requirements to board Royal Caribbean International ships. This will ensure your party is able to board successfully. To learn more about each country's requirements, please visit the respective government website or contact their embassy/consulate. For questions regarding the Royal Caribbean International requirements to sail please reach out to us.

Family Legal Documents

Should the last names of the parent sailing with their minor child differ, the parent is required to present the child's valid passport book and visa (if required) and the child's birth certificate (original, a notarized copy or a certified copy). The name of the parent(s) and the child must be linked through legal documentation.

Adults who are not the parent or legal guardian of any minor child traveling with them are required to present the child's valid passport and visa (if required) or the child's birth certificate (original, a notarized copy or a certified copy) and an original notarized letter signed by at least one of the child's parents, along with a copy of same to be collected at the time of check-in formalities. The notarized letter from the child's parent must authorize the traveling adult to take the child on the specific cruise and must authorize the traveling adult to supervise the child and permit any medical treatment that must be administered to the child. If a non-parent adult is a legal guardian, the adult must present a certified Certificate of Guardianship with respect to the child.

VisaCentral Contact Information

Country of Residence	Web Address	Toll Free Telephone Number	Email Address	Royal Reference
Canada	www.visacentral.ca/royalcaribbean	(888) 665-9956	rci@visacentral.com	10026
United States	www.visacentral.com/royalcaribbean	(800) 858-8579	rci@visacentral.com	44988

BOOK ONBOARD SAVE UP TO \$600

GET OUR BEST OFFER WHEN YOU BOOK YOUR NEXT ROYAL CARIBBEAN CRUISE ONBOARD

UP TO \$600 OFF* OR **UP TO \$600 ONBOARD CREDIT***

Pay a reduced deposit of \$200 per stateroom and select your next cruise within 12 months.
Pick within 2 months and get up to \$600 in savings.

NEXTCRUISE SAVINGS PER STATEROOM*			
LENGTH OF CRUISE	INTERIOR/OCEAN VIEW	BALCONY/JUNIOR SUITE	GRAND SUITE AND ABOVE
4-5 Nights	\$25	\$50	\$150
6-9 Nights	\$50	\$100	\$300
10+ Nights	\$100	\$200	\$600

Current Stateroom		Confirmation Email	
Name #1		Date of Birth	
Name #2 (Optional)		Date of Birth	
Home Address			
City	State (or Province)	Postal Code	Country
Telephone		How many would you like to purchase? (limit of 3 per person)	

NOTE: When you pick your ship and sail date you may add more names to each room if desired. Unlimited name changes are allowed up until you pick your ship and sail date and then one name must remain the same. An additional deposit of \$100 per person will be required if there are more than 2 people on the booking. Full deposit will be required if you move your booking to a group or book a Deluxe Suite category of Grand Suite or higher. International Policies may differ.

Travel Agent or Certified Planner
VACATION PLANNER USA
Telephone Number: 9997654323

Guest Name(s):	Crown & Anchor:
Paul Liles	140361706-DIAM
Dr Mary Cote	-----
Booking ID:	7597182
Stateroom:	1620

READY TO MAKE YOUR BOOKING?
VISIT YOUR NEXTCRUISE SALES TEAM ONBOARD.



*BOOK LATER: A nonrefundable deposit of \$200 per stateroom and full names of each guest are required at time of booking. Additional deposits may be required when you select your ship and sail date depending on the type of stateroom/suite selected and number of passengers. All such deposits are nonrefundable. Ship and sail date are not selected at time of booking, but must be selected within one year otherwise booking will expire and your deposit will be forfeited. Booking does not guarantee stateroom or sailing availability or cruise price until reservation is converted to a confirmed booking on a specific ship and sail date. If you select a ship and sail date within two months after booking, you will be eligible for up to \$600 in savings per stateroom or suite, depending on stateroom category and cruise length chosen. If you select a ship and sail date after two months, you will not be eligible for these savings but your deposit will be applied to the future cruise if ship and sail date are selected within one year. Once converted to a confirmed booking (by picking your ship and sail date), the terms for Nonrefundable Deposit Bookings, described below under "Book Now," shall apply. BOOK NOW: IF YOU BOOK A NONREFUNDABLE DEPOSIT FARE RATE (A "NDN BOOKING"), YOUR MINIMUM DEPOSIT WILL BE NONREFUNDABLE. CHANGES FOR NDN BOOKINGS: For Guests who make a NDN Booking, changes made during the first two (2) months shall not be subject to a change fee. Changes made to the ship or sail date after two (2) months shall be subject to a change fee (currently \$100 per person but subject to adjustment without notice). CANCELLATIONS FOR NDN BOOKINGS: If the guest cancels a NDN Booking prior to the final payment due date, the cancellation terms applicable to your booking (which may vary from country to country) will apply. For NDN Junior Suite and below bookings with a reduced deposit of \$100 per person, the reduced deposit will be forfeited and no Future Cruise Credit ("FCC") will be issued. If additional payments have been made on a NDN reduced deposit booking to fulfill the standard minimum required deposit and the booking is cancelled prior to the final payment due date, an FCC will be issued for the minimum deposit less the \$100 per person service fee in countries where FCCs are offered. For NDN Grand Suite and above Bookings, Royal Caribbean will issue an FCC to the guest named on the cancelled NDN Booking in countries where FCCs are offered. FCCs expire 12 months after issued and shall be issued in an amount equal to the nonrefundable deposit paid minus a \$100 per person service fee. No FCC will be issued if the nonrefundable deposit amount is \$100 or less. NEXTCRUISE DOLLARS OFF AND OBC PROMOTION: Guests who make a NDN Booking are eligible for our NextCruise dollars off promotion or Future Onboard Credit (up to \$600 per stateroom depending on cruise length and type of stateroom/suite). Guests who select our refundable fare option are eligible for a Future Onboard Credit (up to \$150 per stateroom depending on length of voyage and type of stateroom.) FOR ALL NEXTCRUISE BOOKINGS: The special promotional offer that you received as part of your NextCruise Booking (the "Special Promotional Offer") will adjust if you make any changes to a confirmed booking. In lieu of that Special Promotional Offer, your cruise would be booked at a prevailing rate available in your country as of the date of your change. A NextCruise Booking may be combined with certain groups and require a full deposit and possible loss of your promotional offer and/or Onboard Credit offer. Guests must be 21 years of age or older and sailing on a Royal Caribbean International cruise, or participating in an authorized day visit onboard, at the time of booking in order to take advantage of our NextCruise program. Limits on the number of NextCruise bookings apply. NextCruise cannot be used for Travel Agent resale. Visit your NextCruise Sales Team onboard for full Terms and Conditions and/or visit the Royal Caribbean website in your country of residence. Nonrefundable deposits may not be permitted in certain countries of residence. In that event, the NDN Booking shall be converted to a refundable deposit booking program and the special NextCruise offers applicable to refundable deposit bookings shall apply in lieu of the NextCruise offer selected by the consumer. FCCs are not offered in all countries. In countries where FCCs are not offered, the deposit would be forfeited and no FCC will be issued. All amounts stated herein are in U.S. Dollars. ©2019 Royal Caribbean Cruises Ltd. Ship's registry: The Bahamas. 19068899 • 7/1/2019



Port Directions

Port

Los Angeles, California

Pier Terminal

Port of Los Angeles, San Pedro

Vessels Berth at World Cruise Terminal Berth 91 / 92 or Berth 93

Check port signage upon entering the Port of Los Angeles to confirm ship location.

<https://goo.gl/maps/u2ZeTXy7Be92>

Airport

Los Angeles International Airport

Travel time to pier terminal - approximately 45 minutes

Driving

Take the 110 Freeway South towards San Pedro. Exit at Harbor Boulevard (same exit as the Vincent Thomas Bridge). Stay to the right - Harbor Boulevard (Do not go over the bridge.) At the light, cross over the main road, turning right into the 'World Cruise Terminal.' Follow the directions to parking and passenger drop-off.

Pier Long Term Parking

Available across the street from the cruise terminal. The cost is approximately \$18. USD per day. Cash and major credit cards are accepted.

Security at the Pier

Please expect delays related to security and immigration procedures when arriving at the pier to board the ship. These procedures have been designed for your safety and all attempts will be made to expedite you through the process as quickly as possible.



Things To Know

Access Needs

Royal Caribbean International welcomes guests with access needs and works hard to assist them throughout their vacation.

To receive appropriate assistance, you must notify Royal Caribbean International in writing of any disability or condition that may require advisable special accommodations. Contact the Access Department at +1.866.592.7225 or +1.954.628.9708 from outside the U.S. or email us at special_needs@rccl.com or Fax +1.954.628.9622.

Guests with wheelchairs, scooters and limited mobility may have difficulty or may not be able to get on and off the ship using tenders and gangways at some ports of call. For more information please see www.RoyalCaribbean.com/tenderaccess

If a vaccine is required for your sailing or entry into the departure country, and you are unable to receive the COVID-19 vaccine due to medical reasons, please reach out to our Access Department to learn about your options for sailings.

Alcohol Policy

Guests are not allowed to bring beer, hard liquor, fortified wines (vermouth, sherry, sake, and port wines) or nonalcoholic beverages onboard for consumption or any other use. Guests may bring personal wine or champagne onboard only on embarkation day, limited to one (1) bottle (no boxes) of 750 mL per guest. Wine should be brought onboard via carry on if possible. Luggage containing wine or champagne will not be delivered to the stateroom and guests will need to retrieve their luggage from security once the ship has set sail. Only staterooms with at least one (1) guest of legal drinking age are eligible to bring a bottle of wine or champagne onboard. Guests may request a corkscrew to use for opening bottles in their stateroom.

Additional bottles of wine beyond one (1) bottle that are brought onboard or any alcoholic beverages purchased in ports-of-call or from Shops On Board will be stored by the ship and delivered to your stateroom on the last day of the sailing.

Security may inspect the bottles and if they appear to have been tampered with, they will not be allowed to be brought onboard. Security may also inspect containers (water bottles, soda bottles, mouthwash, luggage etc.) and will dispose of containers holding alcohol. Alcoholic beverages seized on embarkation day will not be returned.

21 is the minimum drinking age onboard sailings from the United States, Canada, or the United Arab Emirates. On sailings departing from the Caribbean, South America, Europe, Asia, Australia, or New Zealand, it is 18 unless the homeport's legal drinking age is higher than 18, then the higher age applies. The above ages also apply for possession of alcohol.

The Company retains the right, on rare occasions, to raise the minimum age of alcohol consumption on any sailing

when local laws require or permit such a modification.

Guests who violate any alcohol policies (over consuming, providing alcohol to people under the drinking age, demonstrating irresponsible behavior, or attempting to conceal alcoholic items at security and/or luggage checkpoints or any other time), may be disembarked or not allowed to board, at their own expense, in accordance with the Guest Conduct Policy.

Communications With Ship

Detailed information for communicating with the ship and onboard Internet access can be found at www.RoyalCaribbean.com.

Credit Card Authorizations

Just like some land-based hotels, guests can expect to see an initial pending charge or authorization, also known as a temporary hold, on their credit card. Temporary holds are placed on every card linked to your SeaPass Account and are used to secure funds for anticipated onboard purchases. Purchases made over the initial \$100 will generate additional holds. Most holds are released within days after your cruise. If they aren't, contact your bank or financial institution as they manage the duration of holds.

Cruise Compass

The Cruise Compass is our daily communication designed to keep you informed of what's happening all day, every day. You can check out daily activities and events, entertainment shows, and so much more via the Royal Caribbean app on your phone. You can also find a printed copy of the Cruise Compass by the Guest Services area.

Drones

Guests are welcome to bring drones on their cruise for use on land only and outside of the port area. However, drones are not to be operated onboard the ship at any time, nor on Royal Caribbean's private destinations: Perfect Day at CocoCay, Bahamas or Labadee®, Haiti. While onboard, drones must be stored safely in the stateroom. Drones used on the ship will be confiscated until the end of the cruise. A Guest Conduct Policy warning will be issued and guests may be subject to disembarkation at their own expense for onboard drone usage. Guests assume full responsibility for understanding all local authority rules related to drone usage and for obtaining any required permissions for drone operations. Different countries may have different rules. Any liability, including environmental damage from drone usage is the guest's responsibility. Royal Caribbean assumes no liability for guest drones that may be confiscated by local authorities for violating local laws or for any accident or injury resulting from a guest drone flight.

Gratuities (Effective September 7, 2022)

A \$16.00 per guest, per day gratuity will automatically be added to each guest's SeaPass® account for our dining, bar & culinary services staff, stateroom attendants and other hotel services teams who work behind the scenes to give you the best possible cruise experience. Suite guests will see a \$18.50 daily gratuity.



Guests who prepaid gratuities prior to boarding their cruise will not see a daily charge onboard.

An 18% gratuity is also automatically added to beverages, room service, and the mini bar. Beverage gratuities are pooled and shared by various dining and beverage service staff. An 18% gratuity is also automatically added to spa and salon purchases. Gratuities for other service personnel are at your discretion.

*Guests who booked prior to September 7, 2022 can pre-pay gratuities before their sailing at the previous rates, which are \$14.50 for standard staterooms and \$17.50 for suites.

Guest Conduct Policy

For the safety and comfort of our guests, Royal Caribbean developed a Guest Conduct Policy for both adults and children. If Royal Caribbean determines that certain guests are in violation of these guidelines we may be forced to ask the offending party to leave the ship at the next available port of call. Please make sure to familiarize yourself with the guidelines which can be found on our website www.RoyalCaribbean.com under the Customer Services Directory.

Infants

Infants sailing on a cruise must be at least 6 months old as of the first day of the cruise and/or Cruisetour. However, for transatlantic, transpacific, Hawaii, select South America and other selected cruises and/or Cruisetours, the infant must be at least 12 months old as of the first day of the cruise/Cruisetour. For the purpose of this policy, any cruise that has 3 or more consecutive days at sea will require infants to be 12 months old on the first day of the cruise/Cruisetour. If you require additional information, visit our website at www.RoyalCaribbean.com. If you are affected by this policy please call us at +1.800.327.6700.

Due to public health regulations, children who are not completely toilet trained are not permitted in the pools, whirlpools or H2O zone. Children in diapers or who are not toilet trained are welcomed to use the Baby Splash Zone on select ships.

Medical Services

Every Royal Caribbean ship offers professional medical services – for a reasonable fee – through independently contracted, licensed (international or domestic) physicians.

Mandatory Safety Briefing

All guests must attend the mandatory safety briefing (also known as: Muster/Assembly Drill) and follow all health and safety instructions issued by the Captain as part of the mandatory safety announcements. Upon embarkation, guests will have a window of several hours during which they must (a) review essential safety information and (b) report to their designated muster station. On certain vessels, guests are encouraged to use our patented eMuster™ system which allows for the review of essential safety information by viewing a safety video via our mobile app or stateroom myTV interactive systems (applicable

ships). Guests who do not complete the safety video portion of the muster requirements via eMuster™, or who are otherwise unable to review essential safety information upon embarkation, will be required to participate in a brief safety presentation upon arrival at their designated muster station. The mobile guest application is available for free from the Apple App Store and Google Play Store.

Pregnancy

Royal Caribbean International welcomes pregnant guests, but cannot accept guests who will be more than 23 weeks pregnant at any time during the cruise or cruisetour. All guests are required to sign a health questionnaire at check-in to ensure they are aware of our pregnancy policy. If you have already booked a cruise or cruisetour and do not meet this requirement, please contact your Travel Agent or call us at +1.866.562.7625 and request a Resolution Agent.

Save the Waves

Save the Waves is a Royal Caribbean International sponsored program that works to protect the ecology of the oceans that support cruising. Please refrain from throwing anything overboard, both in port and at sea, and deposit trash in the proper receptacles. We are grateful for your cooperation with this endeavor.

Special Embarkation Notice

For your comfort and your convenience we recommend that you arrive to the pier within your selected arrival time. Early arrivals may have a prolonged wait time in potentially warm or inclement weather conditions.

Smoking Policy

For the comfort and enjoyment of our guests, our ships are designated as non-smoking; however, we recognize that some of our guests do smoke. Therefore, to provide an onboard environment that also satisfies smokers, we have designated certain areas of the ship as smoking areas.

Cigarette, cigar, e-cigarette and pipe smoking is permitted in designated outdoor areas of the starboard side of all ships. To assist in locating areas where smoking is permitted, guests will find visible signage posted within all smoking areas and ashtrays that are provided for use. Outdoor areas near restricted areas, food venues, and kids play areas and pools will not allow smoking.

Casino Royale allows smoking and has a designated area for non-smoking guests. There will be visible signage indicating the non-smoking area in the casino. There are select cruises departing from China that will not have a non-smoking area in the casino.

Onboard all interior public spaces are smoke free*. Smoking is not permitted in any dining venue, theater, bar, lounge, hallway, elevator, and jogging track.

Smoking is not permitted inside any stateroom and any stateroom balcony. This applies to all stateroom categories onboard. If a guest is in violation of this stateroom policy, a cleaning fee of \$250 USD will be applied to their SeaPass® account and may be subject to further action pursuant to



the 'Consequences Section' of the Guest Conduct Policy.

Cigarettes, cigars and pipe tobacco must be properly disposed of and never thrown overboard. Cigar and pipe tobacco is limited to designated outdoor areas and Cigar Bars**. You must be at least 21 years of age to purchase, possess or use tobacco onboard. On Oasis-class ships, smoking is not permitted in Central Park or Boardwalk neighborhoods.

Royal Caribbean International kindly asks all guests to please observe the smoking policy. These requests are made to provide a comfortable cruise for everyone. Guest may also inquire at Guest Services for the location of the designated smoking areas onboard

Guests who violate this smoking policy may be subject to further action pursuant to the 'Consequences Section' of this Guest Conduct Policy.

*****Cigar Bars on Royal Caribbean International are called the Connoisseur Club and are featured on many (not all) of the Freedom Class and Voyager Class ships.***

Visitors Onboard

No visitors are permitted onboard



Getting Ready

Baggage Advice

Each guest is permitted to carry onboard the vessel or check-in only the wearing apparel and personal effects reasonably necessary for the cruise. We recommend that guests personally carry any boarding documentation (passports, visas, citizenship documents, family legal documents).

Bring an overnight bag for your last night at sea. Staff will collect your luggage the night before disembarkation and you will need an overnight bag to carry your night clothes and toiletries

What to Pack

We suggest that guests transport all their medications in their carry-on luggage to minimize the potential for diversion or loss of medications and advise that all medications remain in their original, labeled prescription containers. It is also advisable to pack at least three days of extra medication in the event of an unexpected change in the itinerary of the voyage.

Clothing

When you're on board, the right look will vary by venue. But here are a few types of suggested attire you'll see, grouped by occasion. Shoes should be low-heeled for deck activities. Bring a few swimsuits (so you will always have a dry one). Ashore, you'll need comfortable walking shoes.

If you're cruising a warm weather destination, bring a hat for protection from the sun. If your cruise vacation will take you to Alaska, Canada & New England, or Northern Europe, be sure to pack a jacket and several sweaters.

Casual: You're on vacation - relax! Jeans, shorts, tees, tank tops, polos, sundresses, and blouses are all the right amount of laid back. Please keep swimwear to the Pool Deck.

Smart Casual: Think of this as a step up from your typical dinner wear. Dress to impress with jackets, sports coats, blazers, collared shirts, dresses, skirts and blouses, or pantsuits.

Formal: Make it a night out in your best black-tie look - suits and ties, tuxedos, cocktail dresses, or evening gowns.

What Not to Pack

To protect the destinations we visit, we recommend avoiding sunscreens containing:

- Petrolatum (aka mineral oil) - takes a long time to biodegrade and is harmful or even fatal to local wildlife.
- Titanium Dioxide - does not biodegrade and is harmful to all sea life.
- Oxybenzone, octocrylene, and octinoxate - are banned from use in some locations, as they cause damage to reef systems.
- To learn more about our commitment to ocean health visit us at royalcaribbeangroup.com/sustainability

For the safety of our guests, certain items are not allowed onboard the cruise ship.

Weapons, illegal drugs, and other items that could interfere with the safe operation of the ship or the safe and secure environment of our guests and crew are prohibited.

The following are examples of items that guests are not allowed to bring onboard. These and other similar items will be confiscated upon being found. Alcoholic beverages, illegal drugs, flammable liquids, explosives, and dangerous chemicals will not be returned.

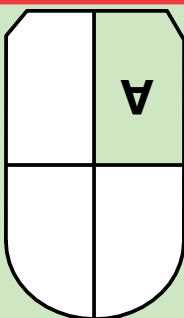
Prohibited items:

- Firearms & Ammunition, including realistic replicas.
- Sharp Objects, including all knives and scissors. (Note: Personal grooming items such as safety razors are allowed. Scissors with blade length less than 4 inches are allowed.)
- Illegal Drugs & Substances
- CBD Oil / CBD Products
- Candles, Incense, Coffee Makers, Clothes Irons, Travel Steamers & Hot Plates. (Items that generate heat or produce an open flame. This includes heating pads, clothing irons, hotplates, candles, incense and any other item that may create a fire hazard. NOTE: The only exception to this policy are curling irons and hair straighteners. Matches and normal lighteners are allowed onboard. However, "torch lighters" and novelty lighters that look like guns are not allowed onboard. Torch lighters emit a powerful concentrated flame, and therefore are prohibited.
- Hoverboards
- Martial Arts, Self Defense, and Sports Gear, including handcuffs, pepper spray, night sticks.
- Flammable Liquids and Explosives, including lighter fluid and fireworks.
- Hookahs & Water Hookah Pipes.
- HAM Radios
- Baby Monitors
- Electrical Extension Cords
- Dangerous Chemicals, including bleach and paint.
- Perishable Food & Meat Products
- Alcoholic Beverages (Note: On boarding day, each stateroom may bring up to two 750 ml bottles of wine or champagne. Guests who purchase alcohol bottles onboard, in a port-of-call, or bring more than the two permitted bottles on boarding day, will have their items safely stored by the ship. These bottles will be returned on the last day onboard for enjoyment once home. Alcoholic beverages seized on embarkation day will not be returned.)
- Exceptions can be made for the following sporting goods; however, the item must be stored in the guest's stateroom and cannot be used onboard.
- Baseball Bats, Hockey Sticks, Cricket Bats, and Golf clubs
- Skateboards, Surfboards, and Bicycles

Luggage Tag Instructions

- 1. Be sure to attach any personal ID, such as a name tag to each piece of luggage before you leave home.
- 2. Do not pack valuables or your boarding documents in your checked luggage.
- 3. Make as many copies of this tag as you require, preferably in color.
- 4. Print your name in the section indicated.
- 5. In the order indicated, fold (do not cut) along the lines with the luggage tag print facing out (You should be able to read the ships name and see the company logo.)
- 6. After folding is completed, **staple twice** or tape the tag around the luggage handle in the areas indicated.

Suite



Staple Here

26MAY23
FRI-LAX

NAVIGATOR

10

1620



Guest Name:

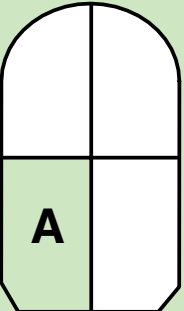
1620

10

NAVIGATOR

26MAY23
FRI-LAX

Staple Here



Suite

Staple or tape here

Fold - Do Not Cut

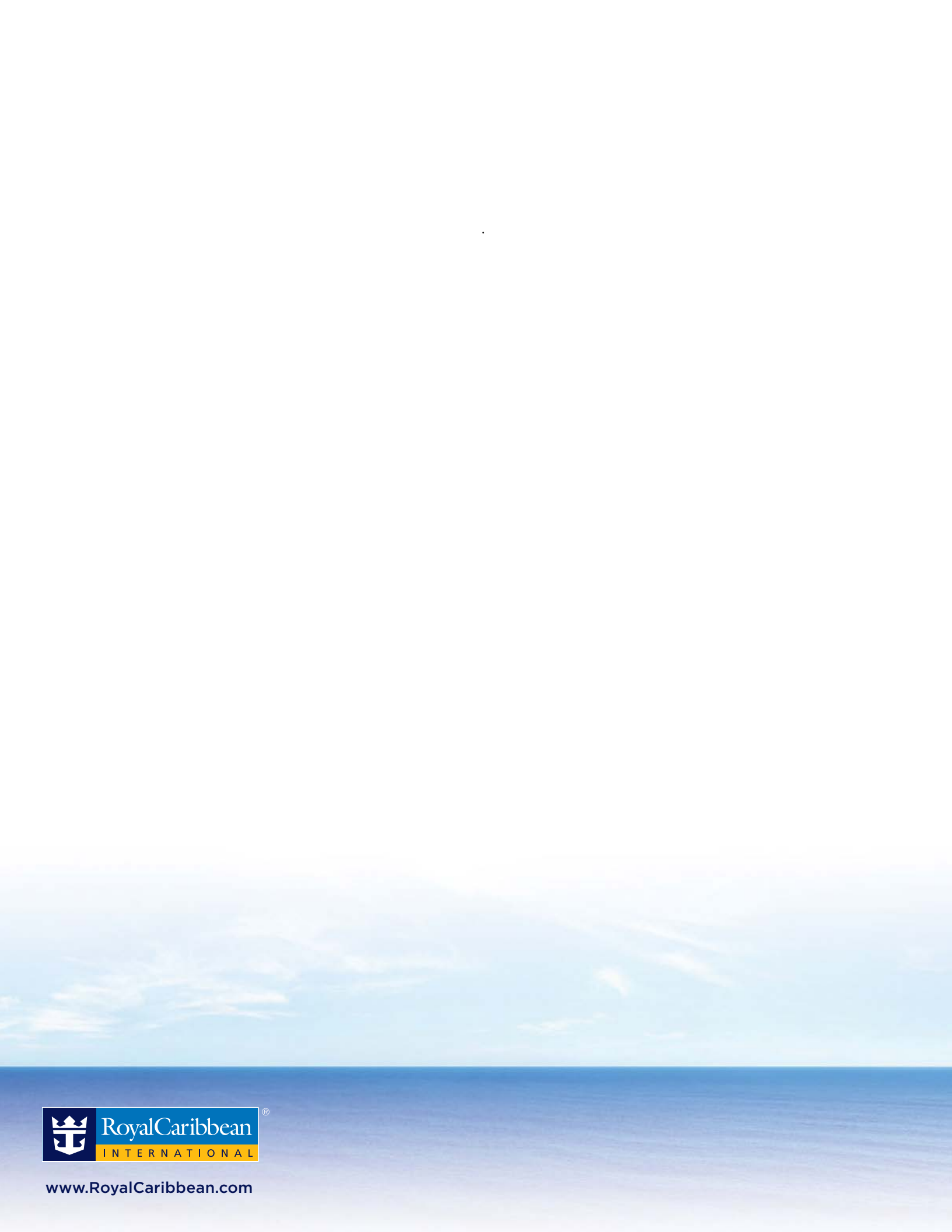
Fold - Do Not Cut

Fold - Do Not Cut

Fold - Do Not Cut

Fold - Do Not Cut

Fold - Do Not Cut



www.RoyalCaribbean.com